

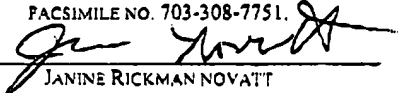


**PATENT**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Applicant:</b> Colleen Hoar	<b>Examiner:</b> UNKNOWN
<b>Serial No.:</b> 10/155,733	<b>Group Art Unit:</b> UNKNOWN
<b>Filed:</b> May 28, 2002	
<b>For:</b> E-MAIL ADD-ON SERVICE	<b>Docket No.</b> 38494-00126

Commissioner for Patents  
Alexandria, VA 22313

I HEREBY CERTIFY THAT ON JUNE 4, 2004, THIS CORRESPONDENCE IS  
BEING FACSIMILE TRANSMITTED TO THE UNITED STATES PATENT AND  
TRADEMARK OFFICE, ATTENTION PATENT FILING RECEIPTS, AT  
FACSIMILE NO. 703-308-7751.

  
JANINE RICKMAN NOVATT

**STATUS INQUIRY**


Dear Sir:

Our records show that there has been no action from the U.S. Patent and  
Trademark Office on the above-referenced application since we filed the application on  
May 28, 2002.

We respectfully request that you please notify us as to the status of this  
application at your earliest convenience. Also, if I can be of any assistance to you in the  
further prosecution of this matter, please let me know.

Respectfully Submitted,

Dated: June 4, 2004

By:   
Janine Rickman Novatt, 32,593  
Phone: 480-994-8888  
Fax: 480-947-2663